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MANAGING ONLINE EDUCATION PROGRAMS

The 2009 WCET-Campus Computing Project Survey

special briefing for project sponsors 21 October 2009

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Project Goal: Bring Data!

"In God we trust; all others bring data."



Project Goal

- Focus: operational, instructional, and IT issues for online programs
- "Bring data" to the campus planning policy discussions about online/distance education





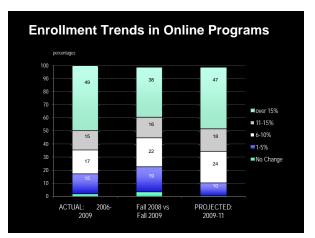
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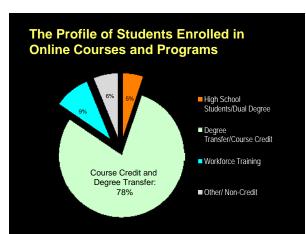
What's Driving the Growth of Online Ed

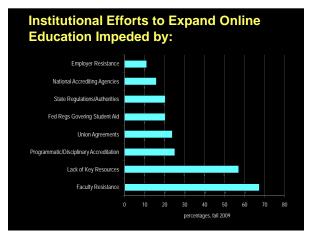
- Economics
- Experience
- Infrastructure
- Evidence

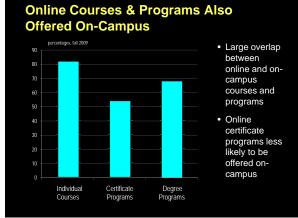
Top Issues Confronting Online Ed Over the Next 2-3 Years

	Responding to rising demand
2.	Internal organizational challenges
3.	Instructional support for faculty
4.	Institutional financial support for building
	the online program
4.	Improving student retention in courses & program
6.	Effective assessment
7.	Keeping pace with emerging technologies
7.	Intense competition for students
9.	User support for students
10.	Earning a profit on our online ed programs
11.	ADA Compliance



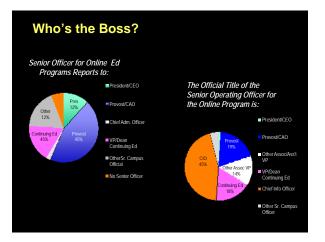


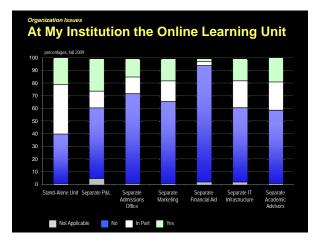


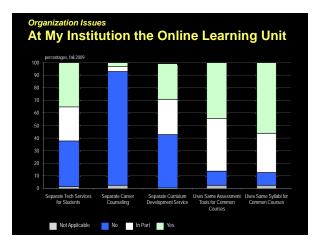


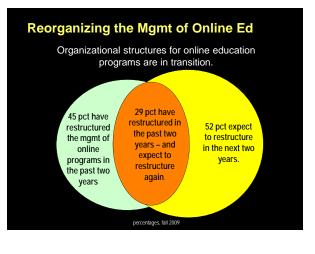


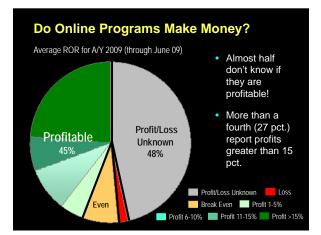
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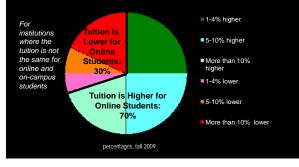






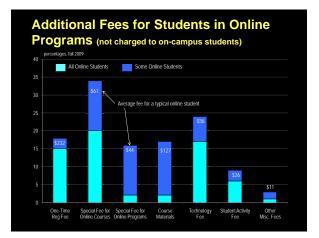


 A third (32 pct) of survey respondents report that all students pay the same tuition, online or on-campus

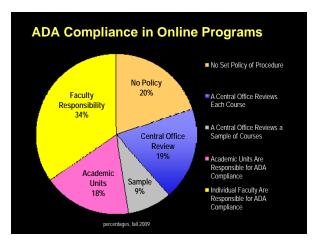


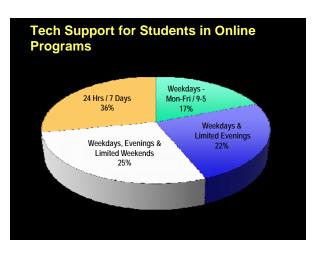


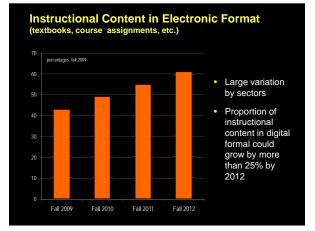
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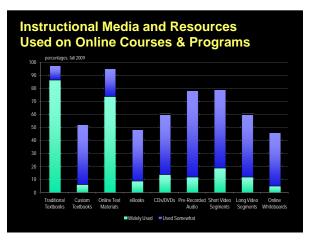


Class Size in Online Courses More than three-fourths (77 pct) of institutions in the survey report that they limit the class size for online courses (range by sector: 63 to 90 pct) Among institutions that do limit class size for online courses, the enrollment cap averages 37 students/class or section. (range by sector: 18 to 84 students)



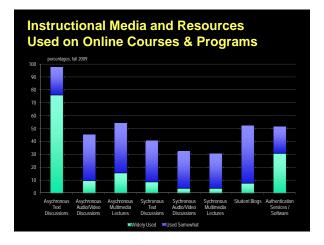


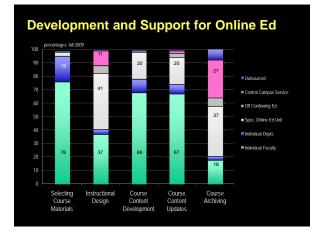




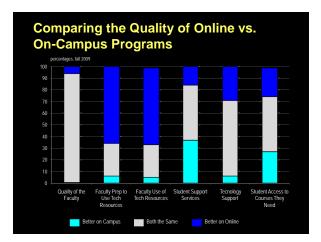


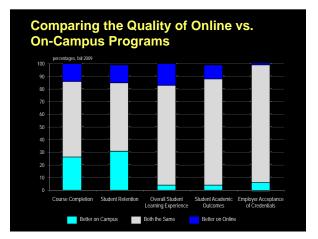
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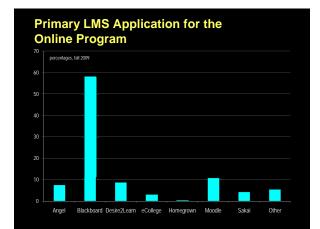


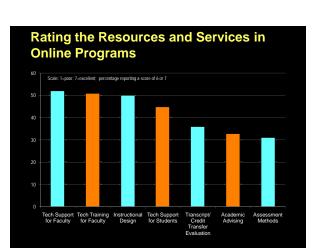
Mandatory Tech Training for Faculty in Online Programs?

- Over half (53 percent) of institutions in the survey report mandatory technology training for faculty teaching in online programs
- Average numbers of mandatory training: 27 hrs. (range: 17-55 hours)
- Average number of annual continuing education training hours for faculty in online programs: 2.5 hrs.



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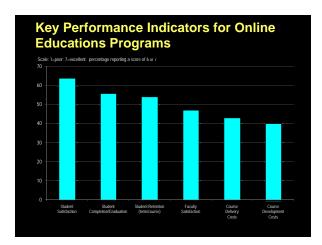




 Most campuses (88 pct.) report that they use the same LMS application for the online and on-

Almost half report (47 pct) that they are currently reviewing the LMS strategy for the online program

 More than a fourth (28 pct) report plans to change the LMS in their online program with the next two



Summary / Key Issues

LMS Strategy

years.

campus programs

- Management and org. structures online ed in transition on many campuses
- Almost half the institutions appear unsure about the profitability of online ed
- Content delivery remains heavily text based; LMS key to online infrastructure
- Strong emphasis on initial tech training for faculty teaching in online programs
- Inconsistent assessment across online and on-campus programs

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