

Case Studies: Institutional Innovations for 21st Century Credentials

Salt Lake City, Utah

Wednesday, June 8, 2016

Agenda for this session

- 1. Introduction of panelists
- 2. Brief overview of Comprehensive Student Records (CSR) project
- 3. Brief overview of IMS Global data integration project
- 4. Case Studies:
 - University of Houston Downtown
 - Elon University
 - Colorado Community College System
 - University of Maryland University College
- 5. Discussion and questions





Impetus for a CSR project

- 1. Assessment of learning is being driven by accreditation and calls for us to declare more than courses taken, grades and degrees as evidence of learning.
- 2. Technology allows institutions and students to represent learning and achievement in ways that were not possible in the past:
 - Online social media sites, such as LinkedIn, are used to represent academic achievements with little or no validation by higher education institutions.
 - Colleges and schools can produce certificates and other documents that appear "official" without any interaction with the Registrar.
- 3. Widespread acceptance that learning happens beyond the classroom.





AACRAO and NASPA partner to . . .

- 1. Accelerate the creation of a comprehensive student record.
- 2. Develop a framework for the development of these records.
- 3. Document the operational and policy considerations for registrars, student affairs officers and other higher education professionals to share with their campuses.
- 4. Document ways in which the credit hour limits or fails to limit the development of student records, especially in light of competency-based education.





Lumina Foundation provides funding to . . .

- 5. Directly assist a group of twelve institutions to develop models of comprehensive student records that may include:
 - Competency-based education;
 - Learning outcomes for programs/majors/degrees; and/or
 - Co-curricular learning records and outcomes.
- 6. Communicate the results of the project to higher education audiences, generally:
 - During the project to discuss challenges, progress, results.
 - At the conclusion of the project to provide models that institutions may choose to emulate.





Institutional participants

la stituti su Nove s	14!	Enrollment	Control	T
Institution Name	Location	size	Control	Type
Borough of Mannhattan				
Community College	New York, NY	31,482	Public	2-year community college
Brandman University	Irvine, CA	7795	Private, non-profit	4-year comprehensive
				4-year comprehensive
Central Oklahoma University	Edmond, OK	16,840	Public	regional
	New Orleans,			4-year undergraduate focus,
Dillard University	LA	1185	Private, non-profit	HBCU
Elon University	Elon, NC	6483	Private, non-profit	4-year undergraduate focus
Indiana University Purdue	Indianapolis,			
University Indianapolis	IN	30,000	Public	4-year doctoral research
	Long Island			
LaGuardia Community College	City, NY	20,231	Public	2-year community college
				4-year extensive AAU
Stanford University	Palo Alto, CA	16136	Private, non-profit	research I
				4-year comprehensive
University of Houston Downtown	Houston, TX	14439	Public	regional
University of Maryland University	College Park,			
College	MD	54032	Public	4-year extensive research I
University of South Carolina				
	Columbia, SC	32972	Public	4-year extensive research I
University of Wisconsin Extension				4-year extensive research I;
and Wisconsin Colleges	Madison, WI	300 - 1000	Public	2-year community colleges







- 1. 360 members and growing
- Institutions, districts, suppliers and associations
- Collaborating to advance technology for **learning impact**
- Building *learner-centered education* through **constructive connections**







Article Series on Learning Impact

Competency-Based Education and Extended Transcripts: IMS Global Learning Consortium Enabling Better Digital Credentialing

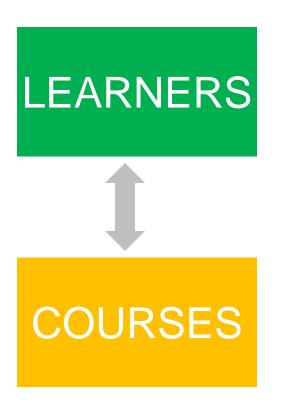
May 2016

http://tinyurl.com/IMS-WCET16

Traditional educational models have placed great emphasis on educational processes and inputs such as strong curriculum development, effective student selection and enrollment, and excellent facilities. Increasingly, however, educational models are focusing on outcomes, the results of educational processes in the form of demonstrated competencies and graduates

Attention to competencies has increased rapidly, fueled in part by students' expectations that their credentials prepare them adequately for careers, employers' complaints that graduates lack the competencies they need, and government and taxpayers' concerns about how higher education investments are serving our society and economy. For a concise

Connecting

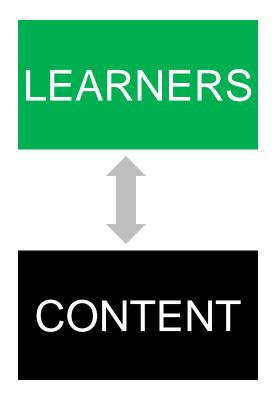


LEARNING INFORMATION SERVICES®

OneRoster®





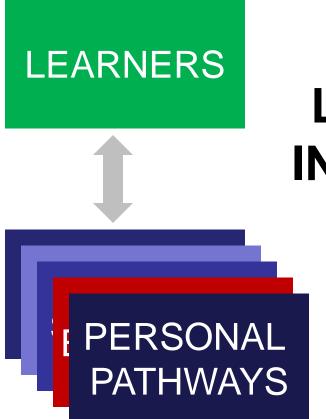


COMMON CARTRIDGE®





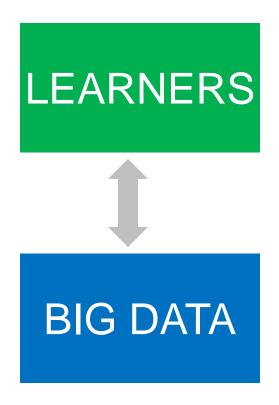




LEARNING TOOLS INTEROPERABILITY LTI®



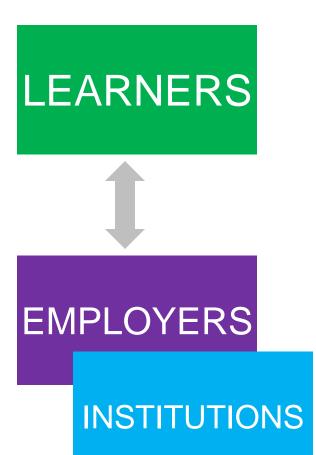




CALIPER® EDUCATION ANALYTICS







IMS Digital Credential Initiatives





credential

a qualification, achievement, personal quality, or aspect of a person's background, typically when used to indicate when they are suitable for something: 'recruitment is based mainly on academic credentials'

a quality, skill or experience that makes a person suited to do a job : a document which shows that a person is qualified to do a particular job





Oxford Dictionaries
Language matters







Portable

Rigorous

Open Badge Extensions for Education







www.imsglobal.org



Building the UHD Comprehensive Student Record:

AACRAO- NASPA-Lumina Project

UHD Overview

Urban 4- year Comprehensive University

- 45 undergraduate degree programs
 - STEM, Public Service, Liberal Arts, Business
- 10 graduate degree programs

Student Body

- Enrollment: 14,500
- Classified as Hispanic Serving Institution and Minority Serving Institution
- Significant representation from underrepresented groups, low socio-economic backgrounds



UHD Vision & Commitment

- UHD is committed to offering transformative <u>high impact</u> <u>curricular and co-curricular experiences</u>. Research suggests that these experiences take place inside and outside the classroom:
 - Increase student engagement
 - Increase student retention
 - Build 21st Century skills (LEAP Outcomes)
 - Intellectual and Practical Skills
 - Critical Thinking, Written & Verbal Communications, Team work & Problem Solving, Quantitative literacy, Information literacy.
 - Personal and Social Responsibility
 - Civic knowledge and engagement, intercultural knowledge and competence, ethical reasoning
 - Integrative and Applied Learning
- UHD is committed to serving the Greater Houston Community
 - UHD is designated as a Community Engagement Institution
 - Carnegie Foundation
 - The President's Honor Roll

 University of Houston

 DOWNTOWN

Designation of High Impact Practices on Academic Transcripts

What work has UHD done regarding high impact practices?

- UHD has created a high impact committee that has identified high impact practices based definition.
 - First year seminars and experiences, Common intellectual experiences common core coursework, Learning communities, Writing-Intensive courses, Collaborative assignments and projects, Undergraduate Research, Study Abroad, Service Learning, Internships, Capstone Courses and Projects
- UHD has developed course work with designations of Service Learning & Honors
 - Implemented Fall 2014
 - Developed a standardized definition
 - Developed a process for approval through the University Curriculum Committee,
 Service Learning & Honors Committee
 - Designation is identified on academic transcript
- UHD would like to expand beyond using the academic transcript for just academic coursework but to codify curricular & co-curricular experiences, learning, and achievement of specific outcomes



Comprehensive Student Record Vision

- Most institutions offer an academic transcript and a co-curricular record.
 - UHD would like to fully integrate curricular & co-curricular into one comprehensive document
- UHD would like to develop a CSR to recognize student achievement and attainment of skills /learning outcomes at various levels.
 - Course Designations, Curricular and Co-Curricular Digital Badges,
 Specialized Diplomas.
- Developing a CSR may help students articulate and present learning experiences and skills development achieved through curricular and co-curricular experiences in meaningful ways.



Comprehensive Student Record Vision

- UHD plans to initiate this effort with developing a new specialized diploma for "Elite Scholars".
 - Elite Scholars will be students who participate in community engagement courses and out of class experiences that focus on the development of competencies and 21st century skills.
 - The Elite Scholar diploma will be the culmination of four specialized digital badges for community engagement:
 - Curricular badges:
 - Level 1: Engaged Scholar (UHD QEP)
 - » "Preparing students to think critically about community issues"
 - Level 2: Community Scholars (Requirements TBD)
 - Co-Curricular badges:
 - Level 1: Engaged Gator (Requirements TBD)
 - Level 2: Community Gator (Requirements TBD)



Institutional Vision **ELITE SCHOLARS COMMUNITY GATORS COMMUNITY SCHOLARS CENTERS & COLLEGES** AS **CONDUIT CO-CURRICULAR 3YRS BEYOND ENGAGEMENT ENGAGEMENT TRANSFERS ENGAGED GATORS** SACSCOC-QEP **ENGAGED SCHOLARS CO-CURRICULAR ENGAGEMENT** FTIC Y1/Y2



Lumina Project Scope

Two main goals:

 Develop the infrastructure, technology, and training to support the implementation of level one curricular badge, Engaged Scholar, in Fall 2016.

 Begin to define the level one co-curricular badge learning outcomes, program design, and approval process for implementation in Fall 2017.



Lumina Project Scope (cont.)

- Offer the Level 1 curricular badge of Engaged Scholar
 - Requires a minimum of 4 courses within first 2 years at UHD
 - 3 community engagement levels focused on the learning outcomes of critical thinking.
 - Awareness
 - Integration
 - Involvement
 - 41 ACE Courses to be offered in Fall 2016: 27 (A), 6 (INT), and 8 (INV)
 - Maintain a 2.5 GPA
 - Minimum of one grade of "C" in the ACE courses
- Develop approval process for course development or redesign to receive the ACE designation by meeting one of two student learning outcomes:
 - Students will be able to analyze community issues with respect to different perspectives, theories, or solutions
 - Students will be able to identify or design creative strategies to address an aspect of a community issue.



Lumina Project Scope (cont.)

- Build E- Portfolio in Student Engagement technology- OrgSync
 - Each course has a portal in Orgsync and Blackboard for:
 - Individual submission of assignments
 - Submission, verification, and approval of community service hours
 - Community partner portal (in development)
 - To provide feedback on student
 - Students build a portfolio to highlight:
 - Agencies in which they have worked
 - Highlight examples of their work displaying competencies
- Build the digital badge requirements in the degree audit
 - Courses have attributes to be read in the degree audit
 - Allows for student self-advising/course selection for requirements of the badge.
 - Display the digital badge on the academic transcript and in the E- Portfolio.



THIS IS JUST THE BEGINNING!

It is our goal to ensure that we not only teach our graduates the competencies needed for employability but, that can they articulate how these skills were developed and provide tangible proof to support their claims!



The Visual Transcript: The Next Evolution of eCredentials

Dr. Rodney Parks, Ph.D.

University Registrar & Assistant Professor, Elon University

WCET Summit Case Studies: Institutional Innovations for 21st Century Credentials

Tuesday, May 17th, 2016

Case Study: Elon Experiential Transcript

- Why track these experiences?
 - Growing demand to identify non-credit-bearing student experiences
 - Academic transcript no longer adequate for fully describing student university experience
 - Artifacts should match the vision of the institution
 - Study Abroad, Service Learning, Internship, Research, Leadership



Elon is also the **only university in the nation listed on all eight** *U.S. News* **lists of high-impact**"Academic Programs to Look For." The lists are compiled from a national survey of higher education administrators who were asked to nominate best schools in the eight categories. Elon earns recognition for:

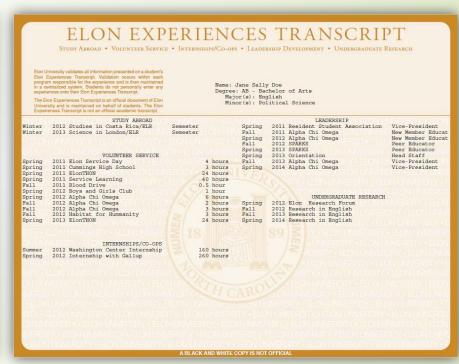
http://www.elon.edu/E-Net/Article/120237

- First-Year Experiences
- Internships/Co-ops
- Senior Capstone
- Undergraduate Research/Creative Projects
- · Learning Communities
- Study Abroad
- · Service Learning
- · Writing in the Disciplines

http://www.elon.edu/E-Net/Article/120237

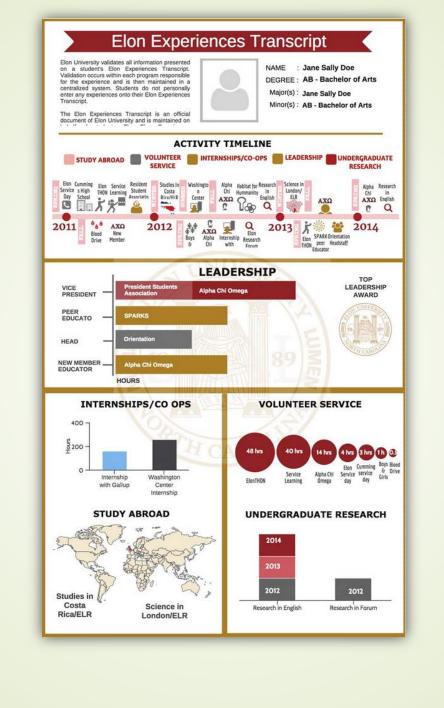
Case Study: Elon Experiential Transcript

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Evolving - Planning for a visual transcript

- Lumina grant: sharing \$1.56 million with eleven other institutions to innovate
- Outline of administrative user process:
 - User logs in
 - Users defines settings: file name, template, and SFTP folders (this step completed once)
 - 3. Users accesses online dashboard
 - 4. User uploads (CSV) files
 - 5. System generates visual experiential files, updates statuses
 - 6. User uploads completed files to Parchment 7 cloud via SFTP
 - 7. Files are ready for download



The visual transcript today



ELON EXPERIENCES TRANSCRIPT

Elon University validates all information presented on a student's Elon Experiences Transcript. Validation occurs within each program responsible for the experiences and is then maintaned in a centralized system. Students do not personally enter any experiences onto their Elon Experiences Transcript. The Elon Experiences Transcript is an official document on Elon University.

STUDENT INFORMATION

NAME FRENCH, ROBIN BALDWIN

DEGREE A

MAJOR MATHEMATICS
MINOR ECONOMICS

COMPLETE 23RD OF MAY 2015

SUMMARY OF ELON EXPERIENCES

SERVICE

215 HRS

EXPERIENCE TIMELINE

2013



2012
MERICA READS SPRING

AMERICA READS SPRING
STUDIES IN DENMARK/ELR FALL

SPRING

INTERNSHIP

1050 HRS

ELONTHON SPRING
GENERAL SERVICE SITE SPRING

BEDUCATION PRACTICUM SPRING
GREEK ORG-FUNDRAISER FALL

GLOBAL EDUCATION

SL: INDIA EDUCATION DEVT/ ELR

♣ CUMMINGS HIGH SCHOOL SPRING

& EDUCATION PRACTICUM SPRING

SUMMER FELLOW SUMMER

2 SEM

BLONTHON SPRING

Q GLEN RAVEN FALL
Q UNDERGRADUATE RESEARCH
CONFERENCE FALL
Q INDEPENDENT RESEARCH FALL
& EDUCATION PRACTICUM FALL

LEADERSHIP

1 POS

2015

INDEPENDENT RESEARCH WINTER
 UNDERGRADUATE RESEARCH

CONFERENCE SPRING

CLON RESEARCH FORUM SPRING

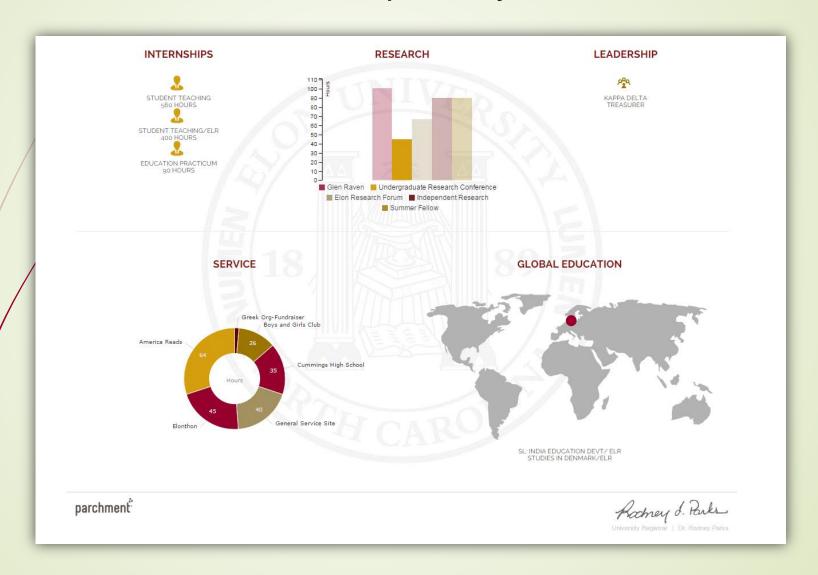
STUDENT TEACHING SPRING

STUDENT TEACHING/ELR SPRING

parchment[†]

Rachrey J. Parks.
University Registrar | Dr. Rodney Parks

The visual transcript today



Moving forward



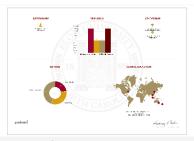


Elon University

Bachelor of Arts (B.A.), Psychology and Neuroscience 2010 – 2014



Activities and Societies: President of the Phoenix Pals Club, Treasurer of the Neuroscience Club, Fire of the Carolinas Drumline



Elon University Experiences Transcript



Elon University CeDiploma

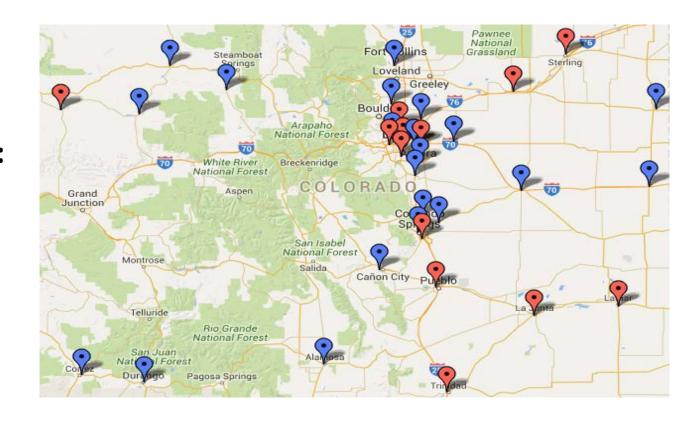
Discussion

- Questions?
- Thank you!
- Dr. Rod Parks, PhD
 - **336.278.6670**
 - <u> rparks4@elon.edu</u>

BADGES? BADGES? TODAY'S WORKFORCE DEMANDS CONNECTED CREDENTIALS

COLORADO COMMUNITY COLLEGE SYSTEM

CCCS is composed of: 13 Colleges and 37 Campuses State Wide



THE PROBLEM....

Fragmented, multi-layered, complex "system" that doesn't work well for employers, individuals or educators

Highly diverse and decentralized

Many actors: schools, industry groups, occupational groups, licensing boards, accreditors, and more

Credentialing Marketplace

Many types of credentials

Different:

- purposes
- quality assurance mechanisms
- metrics for awarding

Difficult to understand

Public and employer policies struggle to keep pace with new developments



CREATING RELATIONSHIPS BETWEEN OTHER CREDENTIALS (BADGES)

- Opportunity for real modularizing and stacking
- Badges can represent specific competencies
- Can stand alone or link with other credentials
- Can capture learning missed by other credentials
- Vehicle for agility in credentialing

Learning-Based & Learner-Centered

- All learning matters wherever it's obtained
- All credentials are based on learning outcomes (competencies)
- Credentials are portable, transferrable, transparent, useful and easily understood by learners, workers, employers
- Helps learners, workers and employers make informed choices about their investment in and value of the credential they're purchasing
- Helps employers better qualify employees and reduce recruiting time, employee turn-over, and cost of retraining

COLORADO'S VISION.....

Create a series of digital badges which are:

- Competency and skill based
- Industry driven
- Community centered
- Learner focused

Evidence of value is based on recognition of the demonstrated mastery

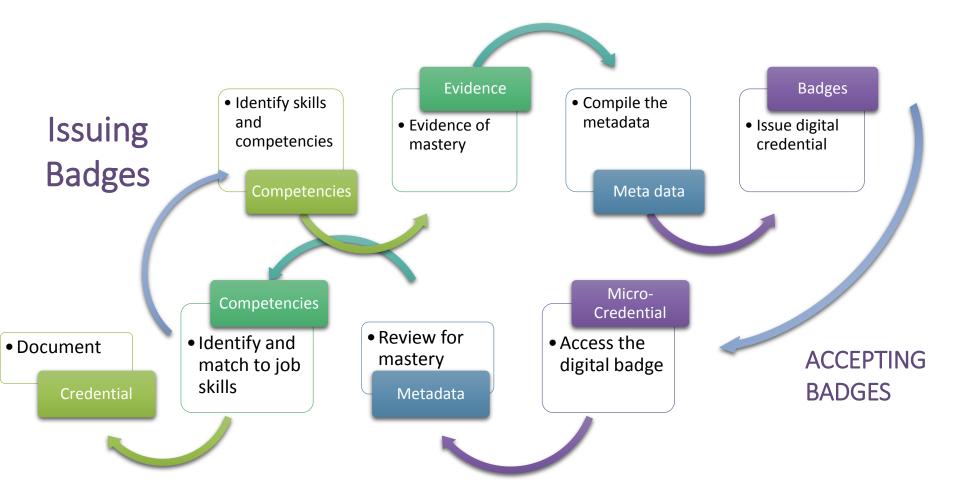
- Assessments
- Testing
- Portfolio of work
- Certifications
- Field work in real time documented with images, video



Provides enhancement of:

current certificates and degrees while highlighting workforce demanded competencies not evident in courses, certificates, degrees

Ecosystem of micro-credentials between CCCS and Workforce



COLORADO COMMUNITY COLLEGE SYSTEM BADGES

We're currently badging in four areas: Math, Machining, Engineering Graphics and Faculty Development.

Technical Math

6 Mastery badges 19 Proficient badges

Machining Level I

11 Mastery badges-

Industry requested badges based on National Institute of Metalworking Skills Certifications

Engineering Graphics

7 MSU
Mastery
badges
7 Mastery badges
3 Expert badges

Industry requested badges based on Colorado business advisory input

Faculty Development

8-9 Mastery badges

Standardized competencies/skill level between colleges for hybrid and online instructors

Faculty Portfolio Assessor

1 Co-Branded badge

Faculty mastery in evaluating the directness which support or provide











Why does Colorado Workforce need more transparent credentials?

Identified Competencies that are Learner Focused, Community Centered and Industry Driven

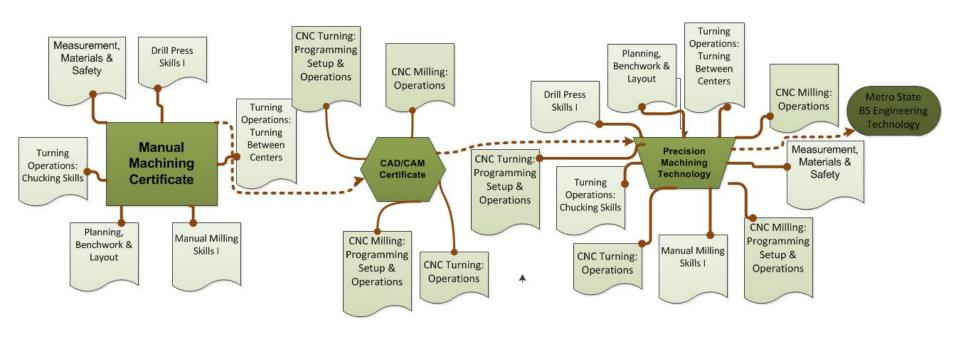
Transparency of learning

- Competencies at a granular level
- Link what knowledge to what a badge earner "can do"

Portability

- Follows the learner through a life long learning pathway
- Data can be verified and certified by badge consumer

CONNECTING CREDENTIAL COMPETENCY FRAMEWORK-ADVANCED MANUFACTURING



CAN BADGES = JOBS?

Current Colorado job listings in tied directly back to our Machining Level I badges.

Barber-Nichols Inc., CNC Lathe Machinist/Programmer:
Programming and use of CNC equipment.



Department of Treasury, Machinist: Set up and operate machines for machining pieces at unusual or compound angles. Determine proper gear train and gear ratios to produce specific pitch, lead, and pitch diameter for various standard and nonstandard screw threads, making the necessary computations for differential, compound and angular indexing. \$25-\$30 an hour

CMG, Machine Op/Production: Operate machinery and equipment used in the manufacture of products.

Niagara Bottling, Machine Operator: Responsible for overall maintaining of a production line, including starting and stopping of some equipment (palletizers, carton makers, carton sealers, drop packers). No mechanical work is performed without prior approval.

Phillips Service Industries, Inc., Machinist: Calculate dimensions and tolerances using knowledge of mathematics and instruments such as micrometers and vernier calipers

THANKS!



Any questions?

Contact me at:

Brenda Perea

brenda.perea@cccs.edu

CREATIVE COMMONS ATTRIBUTION



Workforce Development presentation by <u>Brenda M. Perea</u> and <u>Larry Good</u> is licensed under a <u>Creative Commons Attribution 4.0 International License</u>. Permissions beyond the scope of this license may be available at https://www.cccs.edu/partnering-for-success/trade-adjustment-assistance/taa-champ/.

This workforce solution was funded by a grant awarded by the U.S. Department of Labor's Employment and Training Administration. The solution was created by the grantee and does not necessarily reflect the official position of the U.S. Department of Labor. The Department of Labor makes no guarantees, warranties, or assurances of any kind, express or implied, with respect to such information, including any information on linked sites, and including, but not limited to accuracy of the information or its completeness, timeliness, usefulness, adequacy, continued availability or ownership.



A new CSR and eT

Joellen Shendy

Paradigm Shift

In the future, students will have more control over their own academic records, and registrars will be responsible for overseeing the sharing of *verified* data



Key Points

GOAL

- A new way to evidence student learning
 - Allows the student and other stakeholders greater transparency into what a student knows and can do

The problem we are trying to solve:

- Current transcript shows what courses were delivered not the learning that occurred
- Students and others struggle to:
 - Make cross cutting connections across the curriculum
 - Articulate what a student knows and can do
 - Demonstrate value of the degree or credential they have earned



IMS Global CBE Extending the Transcript Guidelines

Academic/ Business Requirements

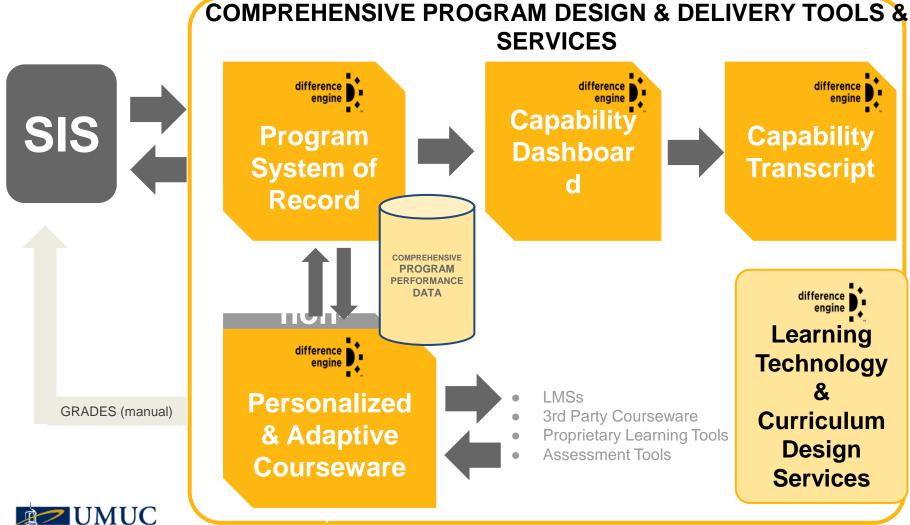
Technology Implementation

Registrar controlled	 AACRAO Guidelines
 Issued by Institution 	 Future State Shareable by learner
 An eTranscript 	 Secure and private
Authentic, unalterable	 Printable in PDF format
 Machine Readable, Digitally Signed, JSON 	 Based on CBE Standard Record
 Compatible with SPEEDE Standards for exchange 	 An IMS-standard context of open badge standard





UMUC Partners with Learning Objects for a Learning-centered architecture









Olivia Hafez

Dashboard

Send

75%

OFFICIAL TRANSCRIPT

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Student information is guaranteed unaftered from the source.



OLIVIA HAFEZ

STUDENT ID: 123456 STATUS AS OF: 9/10/2015

MASTER OF SCIENCE

Nursing - Nursing Informatics

Integrate concepts of meaningful use into nursing informatics practice.

Integrate information technology to align with nursing practice.

80%

DETAIL

Interpret clinical nursing practice through the lens of nursing informatics.

80%

DETAIL

Lead the nursing informatics lifecycle.

100%

DETAIL

Optimize workflow to maximize the impact of nursing informatics.





Test Prototype Link

<u>Learning Objects Live Demo eT Prototype</u>





Olivia Hafez

Dashboard

Send

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OLIVIA HAFEZ

STUDENT ID: 123456 STATUS AS OF: 9/10/2015

MASTER OF SCIENCE

Nursing - Nursing Informatics

Integrate information technology to align with nursing practice.

COURSE: MSN6414

80%



Data Management and Health Care Technology



Differentiate database standard terminologies used by different health information systems.



Distinguished Apply data management techniques to decision making in nursing practice.



NonProficient Create various data representation methods for reporting and professional communications.



Articulate strategies for querying and generating reports from health information system databases.



Communicate technical standards as they relate to various informatics technologies.

Interpret clinical nursing practice through the lens of nursing informatics.

80%

University of Maryland **University College #UMUCMOMENTS | UMUC.EDU**

Lead the nursing informatics lifecycle.





Olivia Hafez

Dashboard

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OLIVIA HAFEZ

STUDENT ID: 123456 STATUS AS OF: 9/10/2015

MASTER OF SCIENCE

Nursing - Nursing Informatics

Integrate information technology to align with nursing practice.

80%



Data Management and Health Care Te



COURSE: MSN6414 **EVIDENCE**



Differentiate database standard terminologies used by different health information systems.



Distinguished Apply data management techniques to decision making in nursing practice.



NonProficient Create various data representation methods for reporting and professional communications.



Articulate strategies for querying and generating reports from health information system databases.



Communicate technical standards as they relate to various informatics technologies.

University of Maryland **University College**

Interpret clinical nursing practice through the lens of nursing informatics.

80%

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EARNING OBJECTS

Lead the nursing informatics lifecycle.





















DISCUSSION



CREATE YOUR MOMENT.
#UMUCMOMENTS | UMUC.EDU













Thank you.